

Office of Public Instruction
ESEA as reauthorized by NCLB
Federal Consolidated Application Help Line for School Year 2004-05
Please call 1-406-444-9444 or 1-888-231-9393 Toll Free and ask for extension 9444

- Telephone lines are open April 19 through August 31, 2004
- Business hours are Monday through Friday, 8:00 a.m. to 5:00 p.m.

I. Main ESEA Federal Consolidated Application Menu

“Welcome to the Office of Public Instruction, Federal Consolidated Application Help Line.
Please select from the following five menu options:

- For technical assistance using Adobe Acrobat, downloading, opening, saving, editing, submitting or digital signatures, press 1 (goes to Betsy Nordell, ext. 1626)
- For help with individual Title programs, press 2 (goes to submenu)
 - For help concerning Title I, Part A, Improving Basic Programs, press 1 (goes to Gwen Smith, ext. 5660)
 - For help concerning Title II, Part A, Teacher and Principal Training and Recruiting, press 2 (goes to Pat Johnson, ext. 2736)
 - For help concerning Title II, Part D, Enhancing Education through Technology, press 3 (goes to Michael Hal, ext. 4422)
 - For help concerning Title IV, Part A, Safe and Drug Free Schools and Communities, press 4 (goes to Cathy Kendall, ext. 0829)
 - For help concerning Title V, Part A, Innovative Programs, press 5 (goes to Pat Johnson, ext. 2736)
 - For help concerning Title VI or REAP, press 6 (goes to Peggy Azure, ext. 0466)
 - To hear your options repeated, press 9
 - To return to the main menu, press the number sign (#)
- For general questions on the Federal Consolidated Application, press 3 (goes to Carol Gneckow, ext. 2417)
- To hear your options repeated, press 9
- To speak to an operator, press 0 (goes to Monique Webb, ext. 3693)”

II. During normal business hours:

“You have reached the Office of Public Instruction, Federal Consolidated Application Help Line. Our normal business hours are Monday through Friday from 8:00 a.m. to 5:00 p.m. Please call back during those hours. Information about the Federal Consolidated Application is available at www.opi.state.mt.us/FederalPrograms/index.html .”

III. During holidays:

“You have reached the Office of Public Instruction, Federal Consolidated Application Help Line. Our office is currently closed due to a recognized state holiday. Our normal business hours are Monday through Friday from 8:00 a.m. to 5:00 p.m. Please call back during those hours. Information about the Federal Consolidated Application is available at www.opi.state.mt.us/FederalPrograms/index.html .”